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LOUISIANA DEPARTMENT OF PUBLIC SAFETY & CORRECTIONS
PUBLIC SAFETY SERVICES



H. "BUTCH" BROWNING, JR.
STATE FIRE MARSHAL

OFFICE OF STATE FIRE MARSHAL

LICENSING MEMORANDUM 3-2022

DATE: March 29, 2022
TO: Amusement Firms that Utilize Zip Lines
FROM: Erin E. St. Pierre, Deputy Chief
Special Services Division 
APPROVED: H. "Butch" Browning, Jr., State Fire Marshal
RE: Manufacture Recall of Petzl Zip Line Trolleys

The intent of this correspondence is to alert firms that utilize zip lines of the recall of two (2) models of trolleys, or pulleys, manufactured by Petzl, that could fail and result in a fatal fall.

According to the manufacturer website (below), the recall, dated March 22, 2022, involves Trac Club Trolleys models P023AB00 and P023AB01, that could break resulting in a potential fatal fall (see accompanying recall information).

If your firm is currently using the affected trolleys you are to **IMMEDIATELY CEASE AND DESIST** their use and you are strongly encouraged to contact the manufacturer for more information regarding the recall.

Should you have any questions regarding this memorandum, please do not hesitate to contact me at your convenience.

Thank you for your attention in this matter and for your focus on safely providing enjoyment to our citizens and visitors.

Petzl website:
<https://www.petzl.com/US/en/Operators/recalls/2022-3-22/Product-recall--TRAC-CLUB-trolley>

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Product recall: TRAC CLUB trolley

PRODUCT RECALL: TRAC CLUB TROLLEY

Recall of TRAC CLUB trolleys (P023AB00 and P023AB01) due to a risk of breakage that could cause a fatal fall. Immediately stop using the trolleys affected by this recall.

MARCH 22 2022 **CURRENT**

Photo: TRAC CLUB

We are recalling the TRAC CLUB adventure park trolleys with reference numbers P023AB00 (trolley sold individually) and P023AB01 (trolleys sold in pack of 5). These trolleys have been sold by Petzl since January 25, 2021. Their serial numbers are 20Lxxxxx to 22Axxxxx, inclusive.

These trolleys present a risk of breakage of the black rear plate that could cause a fatal fall.

- Quarantine these trolleys.
- Communicate this information to your colleagues.

If you are a retailer:

- Stop all sales of the affected trolleys.
- Quarantine these trolleys.
- Communicate this information to your customers.

In both cases:

- Contact your local Petzl **after-sales service** to return the trolleys and to get either a refund, or a replacement by the TRAC GUIDE LT while supplies last (see product details in the FAQ). Petzl pays the return cost.

In the USA and Canada, refund only.

- Choose "After-sales service" in the "reason for the request" and be sure to specify : "TRAC CLUB Recall" in your message, as well as your **postal address**, your **telephone number** and the **serial numbers of your trolleys (*)**.

() The additional data will only be used for the purposes of this recall.*

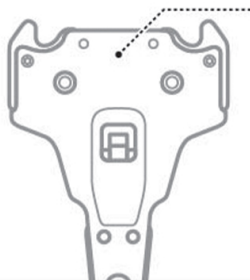
FAQ

Has this risk caused any personal injury?

As of March 22, 2022, we know two cases of trolley breakage while they were being used in a system with a second lanyard (redundancy). These ruptures did not result in any personal injury.

Where can I find the serial number?

Your TRAC CLUB's serial number is located on the frame of the product.



Product, technical information

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If I choose an exchange, can I use the TRAC GUIDE LT in place of my TRAC CLUB?

Yes. The **TRAC GUIDE LT** has the same bearings as the TRAC CLUB, which provide a durability and travel speed on cable similar to the TRAC CLUB. Its ergonomics, however, are the same as the TRAC GUIDE.

In the USA and Canada, refund only.



	TRAC CLUB TRAC GUIDE LT	TRAC GUIDE
SPEED VITESSE	++	+
DURABILITY DURABILITE	+	++

Are the TRAC GUIDE trolleys affected by this recall?

No. No other trolleys are affected by this recall.

When will the TRAC CLUB be available again?

We are unable to provide an answer at this time. We are working on a technical

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