### Calls By Incident Type

#### FIRES
- **Structure Fires (110-118, 120-123)**
  - Frequency: 4,374
  - Percent Of Total Calls: 1.66%
  - Mutual Aid None: 3,562
  - Mutual Aid Given: 972
  - Other Aid Given: 7
  - Total Fires: 168
  - Total Incidents: 5,514
- **Vehicle Fires (130-138)**
  - Frequency: 2,216
  - Percent Of Total Calls: 0.84%
  - Mutual Aid None: 2,055
  - Mutual Aid Given: 173
  - Other Aid Given: 4
  - Total Incidents: 2,444
- **Other Fires (100, 140-173)**
  - Frequency: 5,132
  - Percent Of Total Calls: 1.95%
  - Mutual Aid None: 4,768
  - Mutual Aid Given: 421
  - Other Aid Given: 9
  - Total Incidents: 24

#### PRESSURE RUPTURES, EXPLOSION, OVERHEAT (200-251)
- Total Calls: 11,722
  - Percent Of Total Calls: 4.44%
  - Total Incidents: 13,535

#### EMERGENCY MEDICAL TREATMENT (300-323)
- Total Calls: 160,491
  - Percent Of Total Calls: 60.83%
  - Total Incidents: 162,014

#### ALL OTHERS (331-381)
- Total Calls: 1,951
  - Percent Of Total Calls: 0.74%
  - Total Incidents: 2,035

#### HAZARDOUS CONDITION CALLS (400-482)
- Total Calls: 10,376
  - Percent Of Total Calls: 3.93%
  - Total Incidents: 10,658

#### SERVICE CALLS (500-571)
- Total Calls: 19,444
  - Percent Of Total Calls: 7.37%
  - Total Incidents: 19,959

#### GOOD INTENT CALLS (600-671)
- Total Calls: 32,553
  - Percent Of Total Calls: 12.34%
  - Total Incidents: 35,988

#### Severe Weather or Natural Disaster Calls (800-815)
- Total Calls: 475
  - Percent Of Total Calls: 0.18%
  - Total Incidents: 489

#### SPECIAL INCIDENT CALLS (900-911)
- Total Calls: 890
  - Percent Of Total Calls: 0.34%
  - Total Incidents: 910

#### UNKNOWN INCIDENT TYPE (UUU)
- Total Calls: 0
  - Percent Of Total Calls: 0.00%
  - Total Incidents: 0

#### FALSE CALLS
- **Malicious Calls (710-715, 751)**
  - Total Calls: 992
  - Percent Of Total Calls: 0.38%
  - Total Incidents: 1,010
- **Other False Calls (700, 721-746)**
  - Total Calls: 24,600
  - Percent Of Total Calls: 9.32%
  - Total Incidents: 25,287

#### TOTAL FALSE CALLS
- Total Calls: 25,592
  - Percent Of Total Calls: 9.70%
  - Total Incidents: 26,297

#### TOTAL CALLS
- Total Calls: 263,818
  - Percent Of Total Calls: 100.00%
  - Total Incidents: 272,220

#### Casualty Summary

<table>
<thead>
<tr>
<th>Category</th>
<th>Civilian</th>
<th>Fire Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fire Related Injuries</td>
<td>99</td>
<td>97</td>
</tr>
<tr>
<td>Non-Fire Injuries</td>
<td>75</td>
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<tr>
<td>Fire Related Deaths</td>
<td>45</td>
<td>0</td>
</tr>
<tr>
<td>Non-Fire Deaths</td>
<td>0</td>
<td></td>
</tr>
</tbody>
</table>

### Summary By Incident Type

**Call Period:** From 01/01/2019 to 12/31/2019

**Total Incidents With Exposure Fires:** 166
- **Total Fire Dollar Loss:** $174,800,562.00

**Total Exposure Fires:** 247
- **Total Dollar Loss:** $180,197,689.00

**Casualty Summary:**
- Fire Related Injuries: 99
- Non-Fire Injuries: 75
- Fire Related Deaths: 45
- Non-Fire Deaths: 0

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**Reported By:**
- National Fire Incident Reporting System (NFIRS 5.0)